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CONFIRMATION NO. 7190

SERIAL NUME 09/513,784		FILING DATE 02/25/2000 RULE	(CLASS 379	GRO	GROUP ART UNIT 2748			ATTORNEY DOCKET NO. DT-86 (50514)	
Michael Si David Pete ** CONTINUING ** FOREIGN AP	helton erson, DATA PLICA		*** pen	e v:/> ne vi/f						
35 USC 119 (a-d) conditions met		yes Ino Met after Modern Met Signature Modern Met after Moder's Signature Modern Met after Modern Met afte		STATE OR COUNTRY UT	SHEETS DRAWING 48		TOTAL CLAIMS 18		INDEPENDENT CLAIMS 3	
ADDRESS Allan Dyer Doppe P O Box 3791 1401 Citrus Cent 255 South Orang Orlando ,FL 328	ter je Ave								,	
TITLE Integrated acd ar	nd ivr	scripting for call cente	er trackin	g of calls						
FILING FEE RECEIVED 820	FEES No No	Authority has been given in Paper to charge/credit DEPOSIT ACCOUNT for following:				All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit				







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APPLICANTS J. Andrew Judkins, Centerville, UT; Michael Shelton, Salt Lake City, UT; David Peterson, Pleasant Grove, UT; *** CONTINUING DATA **********************************												
** 04/24/2000 Foreign Priority claimed 35 USC 119 (a-d) conditio met Verified and	ns yes no Met at	- CTATE OR	SHEETS DRAWING 48	TOTAL CLAIMS	AIMS CLAIMS							
ADDRESS Allan Dyer Doppelt Milbrath & Gilchrist PA 255 S Orange Avenue Suite 1401 P O Box 3791 Orlando ,FL 32802-3791												
Integrated acd and ivr scripting for call center tracking of calls												
FILING FEE FEI RECEIVED No. 820 No.	ES: Authority has been g to charge/cr for following	iven in Paper redit DEPOSIT ACCOL	1.16 1.17 time) 1.18 Othe	☐ All Fees ☐ 1.16 Fees (Filing) ☐ 1.17 Fees (Processing Ext. of time) ☐ 1.18 Fees (Issue) ☐ Other ☐ Credit								